To Our Valued Customers,

The Board of Directors and Staff would first like to thank you for all of your effort and support during the crucial phases of the drought. Orchard Dale Water District, and its customers, must still do our part in making sure that our District stays resilient with the possibility of more dry years. Though the drought conditions have improved, they are still far from over. On May 9, 2016, Governor Brown issued an Executive Order directing California to still use water wisely, continue to reduce water waste, and help improve water use efficiency for the years and decades ahead.

In accordance with the requirements of the California Urban Water Management Planning Act, Water Code Sections 10610 through 10657, and the Water Conservation Act 2009, Water Code Sections 10608 through 10608.64, Orchard Dale Water District has adopted their Urban Water Management Plan in June 2016. This Plan requires Orchard Dale Water District to include the following provisions in their Plan: (a) The management of urban water demands and efficient use shall be actively pursued to protect both the people of the state and their water resources, (b) The management of urban water demands and efficient use of urban water supplies shall be a guiding criterion in public decisions, and (c) Urban water suppliers shall be required to develop water management plans to actively pursue the efficient use of available supplies.

To comply with the demands of our drought, below are the permanent requirements that will continue to be in effect.

PERMANENT WATER CONSERVATION REQUIREMENTS

No Excessive Water Flow or Runoff: No water users shall cause or allow water to run off landscaped areas into adjoining streets, sidewalks, or other paved areas due to incorrectly directed or maintained sprinklers or excessive watering.

No Washing Down Hard or Paved Surfaces: There shall be no application of potable water to driveways, sidewalks, patios, parking areas or other paved surfaces except when necessary to alleviate safety or sanitary hazards and then only by use of a hand-held bucket or similar container, a hand-held hose equipped with a water shut-off nozzle or device, a low-volume high-pressure cleaning machine equipped to recycle any water used, or a low-volume high-pressure water broom.

Recirculating Water Required for Water Fountains and Decorative Water Features: No potable water shall be used to clean, fill or maintain levels in decorative fountains, ponds, lakes or other similar aesthetic structures unless such water is part of a recirculating system. Orchard Dale Water District reserves the right to inspect and evaluate the complete operation of any device that uses potable water to determine potential wasteful use of potable water during any drought declaration within the District boundaries.

Limits on Washing Vehicles: Using water to wash a vehicle including but not limited to any automobile, truck, van, bus, motorcycle, boat or trailer, whether motorized or not, is prohibited, except by use of a hand-held hose equipped with a water shut-off nozzle or device. Vehicles washing may be done with reclaimed wastewater or by a commercial car wash using recycled water.

Prohibit Irrigation after Rainfall: Prohibition of watering outdoor landscapes during and within 48 hours after a measurable rainfall.
Limit Water Served at Restaurants: Drinking water is only served upon request at eating or drinking establishments, including but not limited to restaurants, hotels, cafes, cafeteria, bars or other public places where food or drink are served or purchased.

Prohibit Irrigation on Median: Prohibition of the irrigation with potable water on ornamental turf areas on public street medians.

New Construction Irrigation: Prohibition of the irrigation with potable water of landscapes outside newly constructed homes and buildings in a manner inconsistent with regulations or other requirements established by the California Building Standards Commission.

WATER SHORTAGE CONTINGENCY PLAN

Orchard Dale Water District’s Urban Water Management Plan has four (4) Stages of Action of the Water Shortage Contingency Plan. Water Code 10632 (a)(1) Stages of Action to be undertaken by the urban water supplier in response to water supply shortages, including up to a 50 percent reduction in water supply, and an outline of specific water supply conditions which are applicable to each stage. At this time Orchard Dale Water District is implementing Stage 2 of the Water Shortage Contingency Plan. The Stage details are below.

Stage 2-Mandatory (8-15% Water Use Reduction)

Limits on Watering Days: Watering or irrigating of lawn, landscape, or other vegetated area with potable water is limited to three (3) days per week, with duration of watering to be no more than 15 minutes per station, on a schedule established and posted by the District. Watering is not to take place during ten (10) hours between 8:00 a.m. and 6:00 p.m. This provision does not apply to watering for very short periods of time for the express purpose of adjusting or repairing an irrigation system; or for maintenance of vegetation, including fruit trees and shrubs, intended for consumption. This provision also does not apply to landscape irrigation zones that exclusively use low-flow drip type irrigation systems where no emitter or irrigating by more than 2 gallons of water per hour.

Orchard Dale Water District reserves the right to adjust the ten (10) hour prohibition as daylight savings time may influence visibility issues with its customers.

Watering Schedule: Even addresses - Tuesday, Friday, Saturday
Odd addresses – Monday, Thursday, Saturday

Obligation to Fix Leaks, Breaks, or Malfunctions: All leaks, breaks or other malfunctions in the water user’s plumbing or distribution system shall be repaired within seventy-two (72) hours of notification by the District unless other arrangements are made with the District.

Orchard Dale Water District shall implement an enforcement program ensuring water conservation compliance throughout the District.

PENALTIES, CHARGES, OTHER ENFORCEMENT OF PROHIBITIONS

A violation of the regulations and restrictions set forth herein will result in progressive warnings, fines, or result in the discontinuance of service to consumers willfully violating the conservation measures set forth herein or such other penalty or restriction as may be allowed by law, as set forth below:
**First Violation:** The District will issue a written notice of non-compliance, to be delivered by mail or personal delivery that sets forth the particular violation.

**Second Violation:** For a second violation within the preceding twelve (12) calendar months, the District will issue a second and final written notice of non-compliance to be delivered by mail or personal delivery that sets forth the particular violation.

**Third and Subsequent Violations:** For a third violation within the preceding twelve (12) calendar months, the District will impose a monetary fine, not to exceed one hundred dollars ($100.00). For a fourth and each subsequent violation within the preceding twelve (12) calendar months, the District will impose a monetary fine no less than two hundred fifty dollars ($250.00) and no more than five hundred dollars ($500.00).

**Appeal:** Any customer of the District who receives a notice of violation or any fine as set forth in this Section may appeal such notice or fine to the General Manager within thirty (30) days after the date of such notice or fine. The customer can make an appeal to the Board of Directors within 30 days after the General Manager has made the final decision. The decision of the Board of Directors on such appeal shall be conclusive and final.

We ask for your continued support and persistent conservation efforts as outstanding citizens and customers of Orchard Dale. As a community, let’s work together to keep our conservation efforts successful and commit to current and upcoming water demands.

Thank you!

Cualquier pregunta o inquietud acerca de su situación específica. Le recordamos a comunicarse con la oficina si tiene alguna pregunta, usted también puede proporcionar una nota por escrito a Orchard Dale Water District, Atención- Secretaría de la Junta Directiva, en el 13819 E. Telegraph Road, Whittier, CA 90604.

Agradecemos su patrocinio y continuo apoyo.

Sincerely/Sinceramente,

Edward A. Castaneda
Gerente General

13819 Telegraph Road, Whittier, CA 90604

Office (562) 941-0114, Fax (562) 944-6384, [www.odwd.org](http://www.odwd.org)